"Restoring Utilities in Waldo Canyon fire area" All Colorado Springs Utilities services have been restored on the west side of Colorado Springs and in Ute Pass, except for natural gas customers in Peregrine, Oak Valley Ranch and Mountain Shadows. Colorado Springs Utilities crews are going door-to-door to light pilot lights and conduct safety checks in Peregrine, Oak Valley Ranch and portions of Mountain Shadows (east of Centennial). Customers will be visited twice for pilot lighting, then a door hanger will be left asking them to schedule the re-light. If there is no apparent fire damage to your structure, call Colorado Springs Utilities at 448-4800 to schedule pilot lighting or visit http://www.csu.org for more information and updates. Note that due to the high number of customers that are out of service, there may be a significant delay in service restoration.

If there is visible fire damage to your structure, RBD must perform an inspection and send a meter release order to CSU in order to have the structure reenergized. In order to accomplish this process, a "no cost" permit for each discipline (gas/ electricity) must be obtained. This permit may be obtained by either the homeowner or contractor by one of the following methods:

Call RBD at 327-2883

Visit RBD office at 2880 International Cir.

Visit El Paso County Disaster Relief Center at 105 N. Spruce St

After these permits are secured, an inspection for each discipline needs to be scheduled. An inspection request may be made by any of the options above. If the result of the inspection is found to be code compliant, "C" status, the meter release will automatically be sent to CSU. If the inspection reveals code violation(s), "R" status, a separate permit must be obtained for the additional work required to bring the utility into code compliance. This second permit must be purchased by the person doing the work (homeowner/contractor). Again, permits may be obtained by any of the three methods stated above. After the work is completed, an inspection for this "work permit" must also be scheduled and completed as previously outlined.