

"Restoring Natural Gas Utilities in Black Forest burn area" Unless there was no visible evidence of fire being on the property, a placard indicating the status of your home should have been installed on your front door by Regional Building. When you return to your home and there is no natural gas service, and there is no apparent fire damage to your home, natural gas service line/meter, or any accessory buildings (non-agricultural building as defined by El Paso County Land Use provisions, garages, large outbuildings, sheds over 120 square feet etc.), connected to the natural gas utility, contact:

Black Hills Energy
Customer Service Center
888-890-5554
www.blackhillsenergy.com

To schedule a meter set/ activation of utility. Note: due to the high number of customers that are out of service, there may be a significant delay in service restoration.

If there is visible fire damage to your home, gas service line/meter, or any accessory buildings connected to the natural gas utility, the Regional Building Department (RBD) must perform a compliance inspection and send a meter release order to Black Hills Energy in order to have the structures' natural gas reenergized. To accomplish this process, a "no cost" compliance inspection must be obtained.

The compliance request may be obtained by either the homeowner or contractor by one of the following methods:

Call RBD at 327-2883 or

Visit RBD office at 2880 International Cir, or

[Online here](#)

After the inspection is requested/ scheduled the RBD inspector will come out to the site and assess the status of the utility. If the result of the inspection is found to be code compliant, "C" status, the meter release will automatically be sent to Black Hills Energy. If the inspection reveals code violation(s), "R" status, a separate permit must be obtained for the additional work required to bring the natural gas utility into code compliance. This permit must be purchased by the person doing the work (homeowner/contractor). Again, these compliance inspections may be obtained by any of the three methods stated above. After the work is completed, an inspection for this "work permit" must also be scheduled and completed as previously outlined.